Electronic Acknowledgement Receipt					
EFS ID:	7461219				
Application Number:	09477991				
International Application Number:					
Confirmation Number:	1039				
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER				
First Named Inventor/Applicant Name:	BRYCE A. JONES				
Customer Number:	28004				
Filer:	Patrick L. Muino/Jamie Cameron				
Filer Authorized By:	Patrick L. Muino				
Attorney Docket Number:	1264				
Receipt Date:	21-APR-2010				
Filing Date:	05-JAN-2000				
Time Stamp:	17:27:44				
Application Type:	Utility under 35 USC 111(a)				

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$540
RAM confirmation Number	3700
Deposit Account	210765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.
1 Notice of Appeal Filed	Notice Of Appeal.pdf	55622	no	1	
		286cc7bf48a0d380adbf8bd173291b63e92 9d86			
Warnings:					
Information:					
2 Pre-Brief Conference request	PABRR.pdf	76308	no	4	
-	2 Tre-bier Collegence request	Tribinipal	2b744audeu408993d2H08c6euc512970c9 3baSa		
Warnings:					
Information:					
3 Fee Worksheet (PTO-875)	fee-info.pdf	30310	no	2	
		ad55a7502af5a065e7580705ea6af18e15df 680			
Warnings:			· ·		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

Total Files Size (in bytes):

162240

New Applications Under 35 U.S.C. 111

File Listing:

Information:

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.